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**From:** Farak, Sonja (DPH)  
**Sent:** Thursday, November 01, 2012 10:34 AM  
**To:** Burns, Nancy (POL)  
**Subject:** RE: <https://labsafety.dna.gov/images/dna.swf>

I printed the certificate yesterday stating that I had completed the course, but was having trouble emailing it. I'll fax you the certificate I printed yesterday, and if there is still a problem please let me know.

-Sonja

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From: Burns, Nancy (POL)  
Sent: Thursday, November 01, 2012 9:48 AM  
To: Farak, Sonja (DPH)  
Cc: Hanchett, James (DPH)  
Subject: RE: <https://labsafety.dna.gov/images/dna.swf>

Hi Sonja. The attached indicates you didn't successfully complete the course. Look at the attached work document. All lessons must say finished. Then you will see in red font You need to click on each square and read the information. Then you will see in red font review and print your certificate. Just fax it to me at 978-451-3301. Let me know if you have any problems.

Nancy Burns  
Health and Safety Coordinator  
978-451-3545  
[nancy.burns@massmail.state.ma.us](mailto:nancy.burns@massmail.state.ma.us)

-----Original Message-----

From: Farak, Sonja (DPH)  
Sent: Thursday, November 01, 2012 9:00 AM  
To: Burns, Nancy (POL)  
Subject: <https://labsafety.dna.gov/images/dna.swf>

<https://labsafety.dna.gov/images/dna.swf>